The mission of the Sanitation Department is to:

- Provide the highest quality waste collection, transportation, processing, disposal and related services to both public and private customers within the corporate limits of the City of Hot Springs;

- Assure compliance with state and federal law requirements regarding solid waste collection, transportation and disposal;

- Cooperate with other local, county and state organizations to promote opportunities that have a positive impact on the beautification of the City;

- Develop and maintain programs that increase the landfill diversion rate through recycling, re-use and compost activities;

- Develop, recommend and enforce ordinances pertaining to the collection, transportation and disposal of solid waste in a manner that would protect public health and the environment;

- Develop and maintain programs that beautify the city in regards to cleanliness and litter abatement;

- Develop and implement major clean up events by providing free disposal services to promote neighborhood beautification;

- Maintain the operations of a Recycling Center to provide a free 24 hour drop off collection center and free curbside collection program;

- Maintain a high level of services in regards to waste collection and litter abatement to promote a clean and vibrant appearance of the historic downtown area;

- Collaborate with other departments in efforts to provide additional or improved services to the citizens;

- Maintain outstanding customer service by exceeding the customers' expectations at all times;

- Strive to be a good neighbor to adjacent property owners while providing the highest level of professional services.