



In an emergency, seconds can save lives or property. Help us to accurately contact you by phone.

In an emergency, seconds count. That's why the City of Hot Springs has instituted the **CodeRED Emergency Notification System** – a lightning-speed telephone communication service for emergency notifications, free of charge to residents and businesses that are city utility customers, including those located outside city limits. This system employs Internet mapping capability for the geographic targeting of calls, allowing city officials to telephone targeted areas or the entire city in case of an emergency situation that requires immediate action (such as a water boil order, chemical spill or mountain fire). The system is capable of dialing 60,000 phone numbers per hour. It delivers a recorded message to a live person or an answering machine, making three attempts to connect to any number – even a second number, if provided.

However, the system is only as good as the telephone database supporting it. It's crucial that the contact information on each citizen is current. While the system is initially based on the city's utility records, here are a few of the reasons why these records may not provide your correct individual address and telephone number:

- You've just moved.
- You've changed your phone number, or it is unlisted.
- You have utilities paid on your rental dwelling.
- Your apartment complex or condominium is served by a common water meter.

Therefore, all citizens are strongly encouraged to briefly visit the City of Hot Springs' Web site at www.cityhs.net, click on the CodeRED logo, and submit their current address and telephone number.

The city also has taken extra steps to safeguard lives and property by offering the **CodeRED Weather Warning System** at no cost to citizens who are eligible for the CodeRED Emergency Notification System. Citizens wanting to receive automated **tornado, flash flood, and severe weather warnings** to their home or cell phone within seconds after issuance by the National Weather Service must **elect this service** while registering. Citizens can also register a second notification number for added security, such as a cell phone number. Subscribers are free to "opt out" of notification services by calling (501) 321-6773 or 321-6743.

The city has contracted with Emergency Communications Network, Inc. of Ormond Beach, Florida, for the services listed above. Your information is secure, and will only be used for emergency notifications. Those without Internet access may complete and submit the attached CodeRED Registration Form.

Together, we can raise the bar on public safety in Hot Springs. For more information on the CodeRED Emergency Notification System or the CodeRED Weather Warning Service, please contact the City of Hot Springs at (501) 321-6773 or 321-6743.





Please take a moment to fill in the form below to be notified by your local emergency response team in the event of emergency situations or critical community alerts. Examples include evacuation notices, mountain fire alerts, water boil notices, and missing child reports. For more information, please call (501) 321-6773 or 321-6743.

CodeRED REGISTRATION

First Name: _____

Last Name: _____

Address: (Physical only, no P.O. boxes)

Apartment, Suite, or Unit Number

City: _____

State: _____

Zip: _____

Primary Phone: (Include area code)

Alternate Phone: (Include area code)

Alternate Phone Number – Entering an alternate phone number will cause BOTH the primary and alternate phone numbers to be contacted in the event a call goes out for the address specified.



Hot Springs has raised the bar in public safety by taking steps to safeguard lives and property. City utility customers can elect to receive automated tornado, flash flood and severe weather warnings to their home or cell phone by subscribing to the CodeRED Weather Warning Service at no cost.

If you would like to also receive the CodeRED Weather Warning Service, please check this box →

TDD/TYY – Check TDD **ONLY** if you are hearing impaired and would like tone delivery of emergency messages solely in TDD format.

For PRIMARY phone with TDD/TYY device, check here

For ALTERNATE phone with TDD/TYY device, check here

If you live in a MOBILE HOME or MANUFACTURED HOME (certain weather notifications may apply to you), check here

All information will remain completely private and will only be used for emergency notifications.



Mail Completed Form To:

Hot Springs Public Works Dept.

ATTN: CodeRED

P.O. Box 700

Hot Springs, AR 71902

