

Animal Services Mission Statement

To balance the health, public safety, and welfare needs of people and animals in the City of Hot Springs by responsibly and humanely enforcing animal-related laws; providing nourishment and a safe environment for unwanted, stray, abused, and impounded animals; educating the public about responsible companion animal ownership; investigating cases where animal care is questionable; and finding new loving homes for homeless animals at our shelter.

Values

1. We are committed to the highest performance standards, ethical conduct, truthfulness, and moral behavior in our work with people and animals.
2. We take pride in our professional level of service and hold ourselves accountable for our actions.
3. We demonstrate the principles of respect, understanding, compassion, empathy, fairness and service in our role as Animal Control Officers for the City of Hot Springs.
4. We handle animals humanely and use restraint only as required and trained.
5. We investigate cruelty cases thoughtfully and carefully, noting all details. We understand the connection between animal cruelty and human abuse, and we support vigorous prosecution when our local, state and federal animal related legislation is breached.

Beliefs

1. We believe that we are a part of the humane solution, not the problem of animal overpopulation. We are dedicated to animal welfare 365 days a year despite the sadness that we feel and the cruelty we see.
2. We understand that warehousing animals for the sake of saving them from humane euthanasia is not in the animal's best interest. We know it is not possible to save all animals in the City of Hot Springs due to animal overpopulation.
3. We believe that spaying and neutering of all pets is the solution to overpopulation.
4. We believe that education is central to addressing animal cruelty, neglect, and overpopulation.
5. We believe we make a difference in the lives of our community's animals.

Services

1. Bite and aggressive animal investigations
2. Rabies quarantine and control
3. Cruelty and neglect investigation
4. Stray and unlicensed animals
6. Injured animal response
7. Animal rescue
8. Lost and found records

9. Enforce city ordinances
10. Animal information & referral
11. Animal adoption
12. Shelter homeless, bite, dangerous, and cruelty case animals