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Section I

Alcohol and Drug Abuse

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Alano Club

CONTACT: Phyllis Johnson or Bill Hendrix
PHONE: 624-9802
ADDRESS: 118 Plateau, Hot springs, AR 71901
SERVICES: Meetings, support groups and socials for alcoholics (AA), families of alcoholics (Alanon), Gamblers Anonymous (GA), and Narcotics Anonymous (NA)
COST: There is no charge for the meetings; however a \$15.00 per month membership fee is charged to those wanting to actively participate in club activities.
HOURS: Call for time of meetings. Office hours are 8:00 a.m. – 10:00 p.m. Monday through Friday.

Alanon

CONTACT: Betty
PHONE: 624-6402
ADDRESS: Location changes – please call first
SERVICES: Support group for friends and family of alcoholics.
COST: None
HOURS: Call for time and location
COMMENTS: Those wanting to remain anonymous may do so.

Alateen

CONTACT: Eva Yates
PHONE: 767-4790
ADDRESS: Oaklawn Methodist Church @ 216 Higdon Ferry Rd. Hot Springs, AR 71913. (corner of Higdon Ferry Rd. and Woodlawn Ave.)
SERVICES: This is a fellowship of young people whose lives have been affected by alcoholism of a family member or close friend.
HOURS: Call for Wednesday meeting times.
COMMENTS: Those wanting to remain anonymous may do so.

Alcoholics Anonymous

CONTACT: Call the service
PHONE: 623-6328 or 321-8985
ADDRESS: 411 Sellers Street, Hot Springs, Arkansas 71901
SERVICES: Help for the alcoholic in crisis
HOURS: Phones answered 24 hours per day, everyday.
Regular meetings are held everyday at noon and at 6:00 and 8:00 p.m. seven days per week. There are also group meetings each Tuesday and Thursday at 6:00 p.m.
COST: None
COMMENTS: Those wanting to remain anonymous may do so.

B.A.R.B.'s PLACE (Babies & Adults Recovery Based Services)

CONTACT: Dawn Spurlock, Program Coordinator
PHONE: 624-6185 / Fax 624-2455

ADDRESS: 276 Linden St., Hot Springs, AR 71902
SERVICES: Alcohol/drug residential treatment for pregnant and parenting women. Daycare, support groups, counseling, referrals and transportation provided.
COST: Based on ability to pay. No one is refused service.
HOURS: 24 hours/7 days a week for Client Information, Intake, and Referral
COMMENTS: licensed by the Arkansas Department of Health, Bureau of Alcohol/Drug Abuse Prevention

Family Service Agency, Inc.

CONTACT: Michelle Moore (Prevention Resource Center)
PHONE: 318-2648 (Prevention Resource Center)
321-1238 (Consumer Credit Counseling Service)
Fax 624-5636
ADDRESS: 1401 Malvern Avenue, Suite 100, Hot Springs, AR 71901
SERVICES: Prevention Resource Center provides alcohol, tobacco and other drug prevention materials (brochures, videos, curriculum material, and research based models), prevention training, technical assistance, and facilitation for both youth and adult leaders, and assistance in program development.
Consumer Credit Counseling Service: Budget counseling, debt management program, credit report review, mortgage default and rent delinquency counseling, and consumer education.
HOURS: 8:00 AM – 5:00 PM Monday through Friday
COMMENTS: Family Service Agency is a not-for-profit organization with the mission of building strong, caring communities by providing quality services that promote and enhance healthy family and individual life. The Prevention Resource Center is funded through the Arkansas Department of Health-Alcohol and Drug Abuse Prevention (ADAP).

Narcotics Anonymous

CONTACT: Call for assistance
Men – Roger or Larry
Women – Celia or Angie
PHONE: 321-8700
ADDRESS: 335 Valley Street, Hot Springs, AR 71901
SERVICES: Recovering addicts meet regularly to help each other stay clean in a support group.
HOURS: Call for meeting times.
COMMENTS: Fellowship of men and women for whom drugs have become a major problem and who have a desire to stop using them.

Ouachita Children's Center

CONTACT: Debbie Bryant
PHONE: 623-6591 / Fax 623-4226
ADDRESS: 339 Charteroak Street, Hot Springs, AR 71901
SERVICES: emergency shelter and treatment for youth 8-18. Adolescent drug abuse prevention information, case management and follow-up

services, information and referral for individual and family therapy, respite care, and parent support groups are offered.
COST: Contract payment with C.D.F.S. and D.Y.S. Donations accepted.
HOURS: 8:00 a.m. – 5:00 p.m. Monday – Friday; 24 hour shelter.
COMMENTS: Emergency youth shelter and outreach to children ages 8-17 for dependent neglected children and families. OCC's goal is to return the youth to his/her community and family. In those cases where the young person cannot return home, appropriate placement is sought.

Quapaw House

CONTACT: Mickie Grisham, Exec. Director, Jeff Smith, Asst. Director
PHONE: 767-4456 / Fax 767-4617
ADDRESS: 1812 Mountain Pine Road, Hot Springs, AR 71913
SERVICES: Alcohol/drug treatment services (residential and out-patient) for men and women ages 14 and over.
COST: Based on ability to pay
HOURS: 8:00 a.m. to 4:30 p.m. Monday through Friday. 24 hours/7 days for Client Information, Intake, and Referral
COMMENTS: The residential program is open to all ambulatory individuals who have a problem with mind-altering chemicals and have a desire to receive help. The outpatient program is open to all ambulatory individuals who have a problem with alcohol and other drugs but who can continue to function in their present environment. Court referrals are welcome.

Adolescent Center – Owned and Operated by Quapaw House

CONTACT: Deborah G. Dunston
Betsy Butler, Program Coordinator
PHONE: 870-867-2266
ADDRESS: Mt. Ida, Arkansas
SERVICES: Alcohol and drug treatment for adolescents age 13-17.

Teen Challenge of Arkansas

CONTACT: Tim Culbreth
PHONE: 624-2446 / Fax 624-1773
ADDRESS: P. O. Box 8177, Hot Springs, Arkansas 71901
SERVICES: Christian discipleship program for individuals with life controlling problems, including but not limited to drugs and alcohol
COST: \$65.00 and blood work
HOURS: 24 hours
COMMENTS: This is a fourteen month program. Support groups for victims of sexual abuse also offered.

Webb Community Center

CONTACT: Elaine Jones and Charles Smith
PHONE: 623-7491 / Fax 624-7814
Web site: webb@hsnp.com
ADDRESS: 433 Pleasant Street, P. O. Box 312, Hot Springs, AR 71902

SERVICES: Alcohol and drug abuse, children and youth services, civic and volunteer groups, support groups, women's services, resource information and referrals

HOURS: 9:00 a.m. – 5:00 p.m. Monday – Friday

COMMENTS: Provide resource information and referral.

Section II

Assistance for Perpetrators Of Domestic Violence

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Arkansas Department of Community Punishment

CONTACT: Richard Longinotti
PHONE: 624-3347 / Fax 624-5057
ADDRESS: 115 Market St., Suite 200, Hot Springs, AR 71901
SERVICES: Referrals to other agencies, counseling for DCP clients
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday
COMMENTS: Spouses/partners and families of DCP clients are assisted

Jail Ministries, Inc.

CONTACT: Chaplain Ed Losey
Carrie Mathis
PHONE: 321-1899, or 622-3684 / Fax 321-9025
ADDRESS: 223 Hazel Street, Hot Springs, Arkansas 71901
SERVICES: Spiritual help and counseling for inmates, releases, and their families and friends; spiritual counseling for sheriff's department personnel; information and referral; assistance for victims of crimes.
HOURS: Call for hours
COMMENTS: 24 hour on-call as needed

Partner Abuse Program for Batterers

CONTACT: Chip Kunkle
PHONE: 620-1150 / Fax 321-6088
ADDRESS: 641 Malvern Avenue, Hot Springs, AR 71901
SERVICES: Court-ordered, once/weekly program for perpetrators of domestic violence
COST: \$10.00 / week
HOURS: Call for times of groups
COMMENTS: This is not a therapy session. Group support and education are emphasized.

Section III

Assistance for Victims Of Domestic Violence

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American Academy of Facial Plastic and Reconstructive Surgery

PHONE: 1-800-842-4546
SERVICES: Provides a referral service to physicians in Arkansas who provide volunteer plastic surgery for victims of domestic violence. Potential candidates are interviewed by phone. If the victim's application is approved, the doctor is faxed the application with the recommendation of the Academy.

Arkansas Coalition Against Domestic Violence

CONTACT: Kerri Bangert
PHONE: 870-942-4957 OR 501-812-0571 / Fax 501-812-0578
ADDRESS: #1 Sheriff's Lane, Suite C, North Little Rock, AR 72114
SERVICES: Provides training, support, public information, education, and advocacy for victims of personal and institutional violence.
HOURS: 8:00 a.m. – 4:30 p.m. Monday-Friday

Center for Arkansas Legal Services

CONTACT: Joshua Drake
PHONE: 624-2591 / Fax 624-2594
1-800-999-3106
ADDRESS: 100 Greenwood, Hot Springs, AR 71913
SERVICES: Legal services for: emergency family matters including spouse abuse; divorces; housing; adoptions and guardianships; debt problems, garnishments, bankruptcies and repossessions; public benefits such as SSI, Social Security Disability; Food Stamps and Medicaid; legal problems of the elderly.
COST: Income guidelines
HOURS: 8:30 a.m. – 5:00 p.m.
COMMENTS: Includes Clark, Garland, Hot Spring, Howard, Montgomery, Pike, Polk, Saline and Sevier Counties

Crime Victims Reparations Board

PHONE: 501-682-1323 or 1-800-448-3014
SERVICES: Provides a method of compensating and assisting victims and their dependents who have suffered personal injury or death as the result of a violent crime, including DWI.
COMMENTS: questions concerning eligibility can be answered through Victim Assistance Unit, Garland Co. Courthouse, 622-3724
SERVICES: Investigation of reported or suspected pet abuse. Educational material on pet care is available.
HOURS: 12:00 p.m. – 7:00 p.m. Tuesday – Saturday

Potter's Clay Ministries, Inc.

CONTACT: Elizabeth Brakebill
PHONE: 624-1366

ADDRESS: 110 Crescent Street, Hot Springs, AR 71901
SERVICES: A home of love for women and children in crisis. Provides food, shelter, court advocacy/escort, emergency funds, childcare, transportation and clothing to those in need; outside help provided when funds are available.
HOURS: 9:00 a.m. – 4:00 p.m.
COMMENTS: This is a non-profit, religious charitable organization for the homeless, battered or abused.

Victim Assistance Unit

CONTACT: Vicki Broach or Jason Lawrence
PHONE: 622-3725 / Fax 622-3797
ADDRESS: 501 Ouachita Avenue, Hot Springs, AR 71901
SERVICES: Notification of court proceedings and cancellations; assistance in applying for financial assistance and other social services; facilitating the prompt return of stolen or personal property (other than contraband) when it is no longer needed; information of court process; explanation of right to participate in plea offers and presentation of victim impact statement at time of sentencing
HOURS: 8:30 a.m. – 5:00 p.m. Monday – Friday
COMMENTS: Possible assistance for victims of domestic violence; contingent on circumstances.

Section IV

Children and Youth Services

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Boys and Girls Club of Hot Springs

CONTACT: Gary Patterson
PHONE: 623-2711 / Fax 623-2883
ADDRESS: 109 West Belding, Hot Springs, AR 71901
SERVICES: Offers constructive leisure time activities for boys and girls. This includes baseball, softball, volleyball, football, basketball, computer, and boxing.
COST: \$11.00 annual membership
HOURS: Call for hours

Boy Scouts of America, Ouachita Area Council

CONTACT: Les Bentley
PHONE: 623-6601 / Fax 623-6484
ADDRESS: 1102 Chippewa Court, Hot Springs, AR 71901
SERVICES: Boy Scouts of America teaches its members character building skills, physical fitness and leadership skills through its fun and innovative program. Cub Scouts is for boys in first through fifth grades; Boy Scouts is for ages 11-18; and Explorers is for boys and girls ages 14-20.
HOURS: 8:30 a.m. – 5:00 p.m. Monday – Friday

Child Support Enforcement

CONTACT: Customer Service
PHONE: 321-1561
ADDRESS: P. O. Box 1800, 110 Olive St. – Suite 200, Hot Springs, AR 71901
SERVICES: Establish parental proof through paternity testing and court proceeding' establish child support orders; enforce existing child support orders of either father or mother; enforce and establish wage withholding through court proceedings.
COST: based on individual case
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday

Circuit/Chancery Court, Juvenile Division

CONTACT: Sharon Smith, Intake Officer
PHONE: 622-3770 / Fax 321-0067
ADDRESS: 224 Hazel Street, Hot Springs, AR 71902
SERVICES: Intake services; probation services; diversion; referrals; community service; restitution for victims; juvenile mentor program; intensive tracking and truancy; support group; legal assistance; court advocacy/escort; aftercare
HOURS: 8:30 a.m. – 4:30 p.m. Monday – Friday
COMMENTS: Matters concerning minors under 18 years who could be at risk of becoming involved with the juvenile justice system. Juveniles who

are runaways, disobedient or truant from school are considered F.I.N.S. (Families in Need of Services).

Community Service Office – Head Start (Hot Springs, Mountain Pine, & Jessieville)

CONTACT: Kim Qualls, Director
PHONE: 623-3545
ADDRESS: P. O. Box 1175, Hot Springs, AR 71902
401 Garden Street, Hot Springs, AR 71901
SERVICE: Comprehensive interdisciplinary program to foster pre-school development. Remediates problems and provides a broad range of services, including family involvement.

Court Appointed Special Advocates Program (CASA)

CONTACT: Celia Wildroot
PHONE: 321-9269 / Fax 321-9021
ADDRESS: 600 West Grand Avenue, Hot Springs, AR 71901
SERVICES: Advocacy services for dependent and neglected children, ages 0-18
COMMENTS: Provide trained volunteer advocates for abused and/or neglected children who have been removed from their home because of abuse and/or neglect.

Garland County Juvenile Probation Mentor Intervention Program

CONTACT: Kenya Reed, Director
PHONE: 622-3772
ADDRESS: 224 Hazel Street, Hot Springs, AR, 71901
SERVICE: Match troubled youth with a positive role model

Garland County Extension Office

CONTACT: Patti Tucker
PHONE: 623-6841
ADDRESS: 501 Ouachita Avenue – Room 404
SERVICES: 4-H Youth Program
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday
COST: There is no cost to the participant for this program.

Girl Scouts of America, Ouachita Area Council

CONTACT: Jean Sheets
PHONE: 623-9024 / e-mail: sheetsm@hsnp.com
ADDRESS: 224 West Sheets Trail, Hot Springs, AR 71901
SERVICES: Programs for girls ages K-12 in a 12-county area in central Arkansas. Traditional and contemporary programs which enforce the mission of Girl Scouting and help girls to develop to their fullest potential.
COST: \$7.00 per year membership dues
HOURS: Call for assistance

Hillcrest Children's Home

CONTACT: Mark Ohms
PHONE: 262-1660 / Fax 262-0115
ADDRESS: 2325 Malvern, Hot Springs, AR 71901
SERVICES: Residential care for children ages 6-14 for a placement of one year or longer. Provide voluntary placement for children by the parent or guardian.
COST: Contingent on individual case
HOURS: 8:00 a.m. – 5:00 p.m. Monday – Friday
COMMENTS: Assembly of God affiliation

Hot Springs Village Breakfast Lions Club

CONTACT: Co-Chairman
PHONE: (501) 922-0744
ADDRESS: #4 Curso Place, Hot Springs, AR 71909
SERVICES: screen pre-school children for vision defects in both Day Care facilities and Headstart Programs.
COST: None
HOURS: By Appointment
COMMENTS: Using special cameras five different eye abnormalities can be detected by volunteer optometrist. Over 1700 children in Garland County have benefited from this service.

Hot Springs Village Shrine Club

CONTACT: Hospital Chairman
PHONE: (501) 922-4466
ADDRESS: #8 Serra Lane, Hot Springs, AR 71909
SERVICES: Orthopaedic and Burn Hospital for children from birth till their 18th birthday.
COST: None
HOURS:
COMMENTS: Shriners Hospitals for Children are open to children regardless of race, religion or relationship to a Shriner

Human Services Department

Division of Children and Family Services

CONTACT: Melissa Mitchell
PHONE: 321-0966 / Fax 627-0992
ADDRESS: 115 Market Street, Hot Springs, AR 71901
SERVICES: Protective and supportive services to families; foster care; investigations of child abuse and neglect; emergency funds to prevent foster care; child care; referrals to shelters
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday

Division of County Operation

CONTACT: Bob Sipe
PHONE: 321-2583

Division of Developmental Disabilities

CONTACT: Jerry Bringar
PHONE: 321-2583

Division of Residential/Placement Licensing

CONTACT: Greg Gilliland
PHONE: 321-2583

Division of Adoption Services

CONTACT: Gale Hovell
PHONE: 321-0966

Ouachita Children's Center

CONTACT: Debbie Bryant
PHONE: 623-6591 / Fax 623-4226
ADDRESS: 339 Charteroak Street, Hot Springs, AR 71901
SERVICES: Emergency shelter and treatment for youth 8-18 years of age. Adolescent drug abuse prevention information, case management and follow-up services, information and referral for individual and family therapy, respite care, and parent support groups are offered.
COST: Contract payment with C.D.F.S. and D.Y.S. donations accepted.
HOURS: 8:00 AM – 5:00 PM Monday – Friday; 24 hour shelter.
COMMENTS: Emergency youth shelter and outreach to children ages 8-17 for dependent neglected children and families. OCC's goal is to return the youth to his/her community and family. In those cases where the young person cannot return home, appropriate placement is sought.

Project A.I.R. – (Asthma Is Resolvable)

CONTACT: Ticia Cockrell, RN
PHONE: 622-2281 or
1-800-345-6621 ext. 2281
ADDRESS: Medical Office Building, #1 Mercy Lane, Suite 504, Hot Springs, AR 71913.
SERVICE: A free asthma education and resource program for children 0-18. Numerous services provided, such as written material, asthma equipment, assistance with obtaining medications and linkage with physicians.
COST: Services are free.
HOURS: 8:00 a.m. – 4:30 p.m. Monday - Friday

Quapaw Community Center

CONTACT: Manager of Operations
PHONE: 623-9922 / Fax 623-1910
ADDRESS: 500 Quapaw Ave., Hot Springs, AR 71901
SERVICES: Swimming Pool, Exercise Room, Gym, Exercise Classes, Computer Classes, Dance Lessons, Spa Room, Health & Recreation Center
COST: Various Memberships from \$100.00 to \$280.00 per year.
HOURS: Monday – Friday 7 AM to 8 PM Saturday 10 AM to 1 PM
COMMENTS: Quapaw Community Center is a Health & Recreation Center used mostly by seniors, adults & families.

School Emergency Assistance Program

CONTACT: Tom O'Neal
PHONE: 624-3372 / Fax 620-7829
ADDRESS: 140 North Border Terrace, Hot Springs, AR 71901
SERVICE: Assures children's attendance in school through emergency programs, which include clothing, medical, school supplies, head lice medication and glasses.
HOURS: 8:00 AM – 4:00 PM Monday – Friday
COMMENTS: Referrals can be made from counselors, principals, parents, or other county or state agencies.

Webb Community Center

CONTACT: Elaine Jones and Charles Smith
PHONE: 623-7491 / Fax 624-7814 Web site: webb@hsnp.com
ADDRESS: 433 Pleasant Street, P. O. Box 312, Hot Springs, AR 71902
SERVICES: Alcohol and drug abuse, children and youth services, civic and volunteer groups, support groups, women's services, resource information and referrals
HOURS: 9:00 AM – 5:00 PM Monday through Friday
COMMENTS: Provide resource information and referral.

YMCA, Family – Hot Springs

CONTACT: Fred Leonard
PHONE: 623-8803
ADDRESS: 130 Werner Street, Hot Springs, AR 71913
SERVICES: Offers activities for all family members. This includes; fitness, swimming, swim lessons, childcare, adult & youth sports programs, dance, racquetball, youth fitness and character building.
HOURS: 5:15 a.m. – 9:00 p.m. Monday – Friday
8:00 a.m. – 5:00 p.m. Saturday
1:30 a.m. – 5:00 p.m. Sunday

Section V

Education – Youth and Adult

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Abilities Unlimited of Hot Springs

CONTACT: Steve Hopper
PHONE: 767-8400 / Fax 767-8499
ADDRESS: P.O. Box 3420, 530 Mountain Pine Road, Hot Springs, AR 71914
SERVICES: Vocational training and job placement services for persons with disabilities
HOURS: 7:30 a.m. – 4:00 p.m. Monday- Friday
COMMENTS: referral by rehabilitation services, developmental disabilities services, local school districts, Hot Springs Rehabilitation Center

Arkansas Rehabilitation Services

CONTACT: Barbara Lewis
PHONE: 623-4479 / Fax 623-1217
ADDRESS: 628 Malvern Avenue, Hot Springs, AR 71901
SERVICES: Rehabilitation services to disabled persons which may include counseling, evaluation services, job placement assistance, vocational training, physical and mental restoration, independent living, support employment services and transition services
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday
COMMENTS: Must have a disability

Arkansas Rehabilitation Services, Department of Workforce Education, Vocational and Technical Education Division

CONTACT: Tim Milligan – Administrator
PHONE: 624-4411 / Fax 624-0019
ADDRESS: 105 Reserve Avenue, P.O. Box 1358, Hot Springs, AR 71902
SERVICES: Comprehensive services essential to achieve medical, social, psychological and vocational rehabilitation. Medical consultation and supervision. Physical therapy, occupational therapy, speech therapy. Prosthesis and orthotic clinics. 72-bed hospital unit. Counseling, recreation, dormitory, supervision, psychological services, student affairs, placement, and chaplain services. Orientation, evaluation and employability skills services. Vocational training offered.
COST: Must be client of Arkansas Rehabilitation Services, private pay, Medicaid or other third party payment.
HOURS: 8:00 a.m. – 5:00 p.m. Monday-Friday. Comprehensive Rehabilitation Center in operation 24 hours per day.

Arkansas Vocational Rehabilitation for the Blind & Visually Impaired

CONTACT: Mary Douglas, Lyndel Lybarger or Mary Sloan
PHONE: 1-800-960-9270 or 501-682-0324
ADDRESS: P. O. Box 3237, Little Rock, Arkansas 72203-3237
SERVICES: Independent living aids (magnifiers, large print, etc.) for the blind and visually impaired. Vocational Rehabilitation, job training, college training, job development, job placement, and supported employment, and visual medical treatments (laser and cataract surgery).
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday.

COMMENTS: Eligibility requirements: 55 years or older with best corrected visual acuity (with glasses on) of 20/50 or less or 20 degrees or less of visual field, and motivation to train for work and/or search for a job and work.

Developmental Disabilities Services

CONTACT: John Bland
PHONE: 321-2583 / Fax 623-2645
ADDRESS: 115 Market Street, Hot Springs, AR 71901
SERVICES: Statewide system of home community social work services to mentally retarded and other developmentally disabled individuals and families. Referrals, residential programs, day programs, sheltered workshops, respite care, and special needs.
HOURS: 8:00 a.m. – 4:30 p.m. Monday-Friday
COMMENTS: The goal is to enable clients to function at their maximum level.

First Step, Inc.

CONTACT: Pam Bland
PHONE: 624-6468 / Fax 624-1075
ADDRESS: 407 Carson Street, P.O. Box 440, Hot Springs, AR 71914-1075
SERVICES: Early intervention, pre-school and school age program, adult program, supervised living, supported employment, maintenance/monitoring, speech, physical and occupational therapy, case management, personal care, family support
COST: Contingent on funding sources
HOURS: 8:00 a.m. – 3:00 p.m. Monday-Friday
COMMENTS: First Step serves people with mental and physical disabilities. Some have cerebral palsy, autism, epilepsy, developmental disabilities, Down syndrome, and other mental and physical disabilities.

National Park Community Collage

CONTACT: Administrative Office
PHONE: 760-4222 / Fax 760-4100
ADDRESS: 101 College Drive, Hot Springs, AR 71913
SERVICES: College classes, continuing education, community services for attending students
COST: \$37.00 per credit hour; scholarship assistance upon approval; J.P.T.A. certified
HOURS: 8:00 a.m. – 4:00 p.m. Monday-Friday

Garland County Cooperative Extension Program

CONTACT: Jimmy Driggers
PHONE: 623-6841 / Fax 623-5756
ADDRESS: 501 Ouachita Avenue, Room 404 , Hot Springs, AR 71901

SERVICES: Disseminate educational material and services in the areas of Home Economics, Agriculture, 4-H and Community Development for all ages
HOURS: 8:00 a.m. – 4:00 p.m. Monday-Friday

Literacy Council of Garland County

CONTACT: Pat McClaran
PHONE: 624-7323 / Fax 624-2994
e-mail: lccg@hsnp.com
ADDRESS: 119 Hobson Avenue, Hot Springs, AR 71901
SERVICES: Match volunteer tutors with adults (18+) to improve basic reading skills and learn English as a second language
HOURS: 8:30 a.m. – 4:30 p.m.

Ouachita children's Center

CONTACT: Debbie Bryant
PHONE: 623-6591 / Fax 623-4226
ADDRESS: 339 Charteroak Street, Hot Springs, AR 71901
SERVICES: Emergency shelter and treatment for youth 8-18. Adolescent drug abuse prevention information, case management and follow-up services, information and referral for individual and family therapy, respite care, and parent support groups are offered
COST: Contract payment with C.D.F.S. and D.Y.S. Donations accepted.
HOURS: 8:00 a.m. – 5:00 p.m. Monday – Friday; 24 hour shelter.
COMMENTS: Emergency youth shelter and outreach to children ages 8-17 for dependent neglected children and families. OCC's goal is to return the youth to his/her community and family, In those cases where the young person cannot return home, appropriate placement is sought.

Ouachita Job Corps

CONTACT: Terry J. West
PHONE: 767-2707 / Fax 767-2768
ADDRESS: 570 Job Corps Road, Royal, AR 71968
SERVICES: Students acquire job training while participating in community-based activities. Community service construction projects include vocational trades of painting, brick masonry, plastering, carpentry, welding, and urban forestry.
COST: Federally funded
HOURS: 8:00 a.m. – 4:30 p.m. Monday-Friday (office); 24 hour residential program
COMMENTS: Eligibility requirements: young adults under 25; U. S. citizens or legal residents; meet income requirements; ready, willing and able to participate fully in an educational environment that trains youth ages 16-24 in vocations, assist in job placement and GED education.

Project A.I.R. (Asthma is Resolvable)

CONTACT: Ticia Cockrell, RN
PHONE: 622-2281 or
1-800-345-6621 ext. 2281
ADDRESS: Medical Office Building, #1 Mercy Lane, Suite 504, Hot Springs,
Arkansas 71913
SERVICE: A free asthma education and resource program for children 0-18.
Numerous services provided, such as written material, asthma
equipment, assistance with obtaining medications and linkage with
physicians.
COST: Services are free.
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday.

Quapaw Community Center

CONTACT: Manager of Operations
PHONE: 623-9922 / Fax 623-1910
ADDRESS: 500 Quapaw Ave., Hot Springs, AR 71901
SERVICE: Swimming Pool, Exercise Room, Gym, Exercise Classes,
Computer Classes, Dance Lessons, Spa Room, Health &
Recreation Center.
COST: Various Memberships From \$100.00 to \$280.00 per year
HOURS: Monday through Friday 7 AM to 8 PM and Saturday 10 AM to 1
PM.
COMMENTS: Quapaw Community Center is a Health & Recreation Center used
mostly by seniors, adults and families.

Quapaw Technical Institute

CONTACT: Sally Carder
PHONE: 767-9314 / Fax 767-4254
ADDRESS: 200 Mid-America Blvd., P.O. Box 3950, Hot Springs, AR 71914
SERVICES: Adult Basic Education, General Adult Education, English as a
Second Language, G.E.D. Testing Center, Air Cool engine Repair,
Auto Collision Repair, Automotive Service Technician, Business
Office Technology, Childcare and Guidance Management,
Electronics, Computer Information Systems, Graphic
Communications Program, Major Appliance Repair, Residential
Carpentry, Practical Nursing, Welding
COST: \$30.00 per credit hour; scholarships available
HOURS: 7:30 a.m. – 4:30 p.m. Monday – Friday

Service Corps of Retired Executives – SCORE

CONTACT: Lawrence Levi, Chairman
PHONE: 321-1700
ADDRESS: Grand & Ouachita (in the Chamber of Commerce Bldg.)
Hot Springs, Arkansas
SERVICE: Counselors to America's small businesses.

Section VI

Emergency Services (Non-Medical)

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American Red Cross

CONTACT: Executive Director
PHONE: 623-9321 / Fax 623-2547
ADDRESS: 104 Blackstone Ct. Hot Springs, AR 71901 or P. O. Box 1362 Hot Springs, Arkansas 71902
SERVICES: Assistance with single family fires, teaching coursed in CPR, First Aid, AED's, and Water Safety, Service to military families and military personnel, Social Service Agency, Responds to large disasters.
COST: Varies
HOURS: 9:00 a.m. – 4:00 p.m. Monday – Friday

Center for Arkansas Legal Services

CONTACT: Joshua Drake
PHONE: 624-2591 / Fax 624-2594
1-800-999-3106
ADDRESS: 100 Greenwood, Hot Springs, AR 71913
SERVICES: Legal services for: emergency family matters including spouse abuse; divorces; housing; adoptions and guardianships; debt problems, garnishments, bankruptcies and repossessions; public benefits such as SSI, Social Security Disability; Food Stamps and Medicaid; legal problems of the elderly.
COST: Income guidelines
HOURS: 8:30 a.m. – 5:00 p.m.
COMMENTS: Includes Clark, Garland, Hot Spring, Howard, Montgomery, Pike, Polk, Saline and Sevier Counties.

Community Counseling Services

CONTACT: Don Martin, Director / CEO
PHONE: 624-7111
ADDRESS: P. O. Box 6399, Hot Springs, AR, 71902
SERVICE: Family Guidance Center, Excel program, and other alternative schools for youth, speech therapy, educational support groups, Community Mental Health Center, marriage counseling, and Reach program.

Community Service Office, Inc. (CSO)

CONTACT: Leon Massey, Director
PHONE: 624-5724 / FAX 624-1645
ADDRESS: 105 Cedar Street, Hot Springs, AR 71901
SERVICE: Administer Head Start, commodity program, family planning, transportation, job search and placement.

CSO Headstart (Hot Springs, Mountain Pine, & Jessieville)

CONTACT: Kim Qualls, Director
PHONE: 623-3545
ADDRESS: P. O. Box 1175, Hot Springs, AR 71902
401 Garden St., Hot Springs, AR 71901
SERVICE: Comprehensive interdisciplinary program to foster pre-school development. Remediates

problems and provides a broad range of services, including family involvement.

Garland County Department of Emergency Management

CONTACT: Joy Sanders, Coordinator
PHONE: 622-3785 / FAX 622-3786
ADDRESS: 501 Ouachita Ave. Suite B-2, Hot Springs, AR 71901
(County Courthouse)
SERVICE: Administrative office for 911. Coordinating agency and liason between local, state and federal agencies.

Human Services Department

CONTACT: Richard Sutton, Acting Director or Jane P. Wilson
PHONE: 321-2583 / Fax 623-2645
ADDRESS: 115 Market Street, Hot Springs, AR 71901
SERVICES: Transitional Employment Assistance; program helps economically needy families become more responsible for their own support and less dependent on public assistance; includes case management and employment related services; provides monthly cash assistance to eligible families while adult relatives work toward increasing their earning potential. Food Stamp Program; provides supplemental assistance to purchase food for low-income households; purpose is to increase the limited food purchasing power and alleviate hunger and malnutrition; benefits are issued electronically. Medicaid: program benefits include medical assistance to individuals, all household members or children, according to needs and/or medical necessity.
COST: Most programs have income and resource limitations.
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday

Transitional Employment Assistance (TEA)

CONTACT: Danny McDaniel, Family Support Supervisor
PHONE: 321-2583
ADDRESS: 115 Market Street, Hot Springs, AR 71901
SERVICE: Determine eligibility for assistance and provide supportive services for employment.

Jackson House

CONTACT: Margaret Carleson
PHONE: 623-4048 / Fax 624-6705
ADDRESS: 705 Malvern Avenue, Hot Springs, AR 71901
SERVICES: An inter-faith community crisis center offering short term emergency assistance for basic needs such as food, clothing, medicine, baby supplies and transportation to Garland County residents; educational literature and limited transient services also available; lunch provided 12:00 – 1:00 p.m. Monday – Friday
HOURS: 10:00 a.m. – 4:00 p.m. Monday – Friday; 24 hour phone answering
COMMENTS: Priority is given to children, elderly and disabled or ill. Assistance is also provided for women and children in abusive situations and those with sudden emergencies such as fire victims. Special consideration is given to working people or those who need

assistance to enter the work force or programs of education, treatment, or training.

Potter's Clay Ministries, Inc.

CONTACT: Elizabeth Brakebill
PHONE: 624-1366
ADDRESS: 110 Crescent Street, Hot Springs, AR 71901
SERVICES: A home of love for women and children in crisis. Provides food, shelter, court advocacy/escort, emergency funds, childcare, transportation and clothing to those in need; outside help provided when funds are available.
HOURS: 9:00 a.m. – 4:00 p.m. Monday – Friday; 24 hour phone
COMMENTS: This is a non-profit, religious charitable organization for the homeless, battered or abused.

Potter's Clay Thrift Store

CONTACT: Elizabeth Brakebill
PHONE: 624-1366
ADDRESS: 1032 Malvern Avenue, Hot Springs, AR 71901
SERVICES: Clothing for the needy; furniture when available
HOURS: 9:00 a.m. – 4:00 p.m. Monday – Friday;
10:00 a.m. – 2:00 p.m. Saturday

Quapaw Community Center

CONTACT: Operations Manager
PHONE: 623-9922 / Fax 623-1910
ADDRESS: 500 Quapaw, Hot Springs, Arkansas 71901
SERVICES: Swimming Pool, Exercise Room, Gym, Exercise Classes, Computer Classes, Dance Lessons, Spa Room, Health & Recreation Center.
COST: Various memberships from \$100.00 to \$280.00 per year
HOURS: Monday through Friday 7 AM to 8 PM and Saturday 10 AM till 1 PM
COMMENTS: Quapaw Community Center is a Health & Recreation Center used mostly by seniors, adults and families.

Salvation Army, The

CONTACT: Major Joseph Hudson
PHONE: 623-1628 / Fax 623-8456
ADDRESS: 115 Crescent, P.O. Box 729, Hot Springs, AR 71901
SERVICES: Food baskets (referrals from Garland Co. DHS); clothing (Tuesday only, clothing day limited); prescriptions (limited, extreme emergencies); counseling (limited, basic personal needs); missing person assistance (territorial service available); lodging (limited to 3 nights every 90 days, some exceptions); prepared meals (7 days a week, open to the public, supper 5:30 – 6:00 p.m., lodging 7:00 p.m. – 7:30 a.m., breakfast served to lodgers); travel assistance (10% discount letter, other on limited basis); League of Mercy (visitation and basic gifts to shut-ins and nursing home residents);

Christmas assistance (toys, clothing, food); disaster service to
apparent need in time of disaster, serves firemen, police and
families); summer camp programs for children, senior citizens;
FEMA rental assistance

COST: Each case reviewed individually
HOURS: 9:00 a.m. – 4:00 p.m. Monday – Friday

School Emergency Assistance Program

CONTACT: Tom O'Neal
PHONE: 624-3372- / Fax 620-7829
ADDRESS: 140 North Border Terrace, Hot Springs, AR 71901
SERVICES: Assures children's attendance in school through emergency
programs, which include clothing, medical, school supplies, head
lice medication and glasses
HOURS: 8:00 a.m. – 4:00 p.m. Monday – Friday
COMMENTS: referrals can be made from counselors, principals, parents, or other
county or state agencies

Section VII

Hotline Numbers

Arkansas Adult Protective Services	1-800-482-8049
Arkansas Poison Control and Drug Information Center	624-1121 1-800-376-4766 1-800-641-3805 - TDD
Arkansas Child Abuse Hotline	1-800-482-5964
Arkansas Coalition Against Domestic Violence (information only, not a crisis line)	1-800-269-4668
Arkansas Rape Crisis, Inc.	1-800-813-5433
National Domestic Violence Hotline	1-800-799-SAFE (7233) 1-800-799-3224 (TDD)

NON-EMERGENCY NUMBERS

Police	321-6789
Sheriff	622-3660
H. S. Fire Dept.	321-6971
NPMC Ambulance Service (Business Office)	321-2466
Lifemobile Ambulance	624-6612
Garland County Health Department	624-3394
National Park Medical Center	321-1000
St. Joseph's Regional Medical Center	622-1000
All Volunteer Fire Departments	624-6612
Department of Emergency Management	622-3785

Section VIII

HOUSING ASSISTANCE (Emergency & non-Emergency)

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Hillcrest Children's Home

CONTACT: Mark Ohms
PHONE: 262-1660 / Fax 262-0115
ADDRESS: 2325 Malvern, Hot Springs, Arkansas 71901
SERVICES: Residential care for children ages 6-14 for a placement of one year or longer. Provide voluntary placement for children by the parent or guardian.
COST: Contingent on individual case
HOURS: 8:00 a.m. – 5:00 p.m. Monday – Friday
COMMENTS: Assembly of God affiliation.

Homes Uniting Good Friends (HUGS)

CONTACT: Clifton Coleman, Director
PHONE: 623-1200
ADDRESS: P. O. Box 6398, Hot Springs, AR 71902
SERVICE: Provide affordable housing for emotionally challenged.

Housing Authority

CONTACT: Dawn Waddle
PHONE: 624-4420 / FAX 624-2745
ADDRESS: 110 Highrise Circle / P. O. Box 1257, Hot Springs, AR 71902
SERVICES: Operate 912 units of federally assisted housing at specific sites within the city and through private landlords throughout the county. Rental assistance only. Not involved with mortgages, remodeling or weatherization. Housing unit sizes are efficiencies through five bedrooms. Assistance is available for elderly and /or disabled. Utility allowance is available.
COST: Assistance generally limited to families with incomes of less than 80% of established median.
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday

Ouachita Children's Center

CONTACT: Debbie Bryant
PHONE: 623-6591 / Fax 623-4226
ADDRESS: 339 Charteroak Street, Hot Springs, Arkansas 71901
SERVICES: Emergency shelter and treatment for youth 8-18. Adolescent drug abuse prevention information, case management and follow-up services, information and referral for individual and family therapy, respite care, and parent support groups are offered.
COST: Contract payment with C.D.F.S. and D.Y.S. Donations accepted.
HOURS: 8:00 a.m. – 5:00 p.m. Monday – Friday; 24 hour shelter.
COMMENTS: Emergency youth shelter and outreach to children ages 8-17 for dependent neglected children and families. OCC's goal is to return the youth to his/her community and family. In those cases where the young person cannot return home, appropriate placement is sought.

Section IX

LAW ENFORCEMENT IN GARLAND COUNTY

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**Garland County Circuit/Chancery Court,
Juvenile Division, (18th Judicial Circuit East)**

CONTACT: Sharon Smith, Intake Officer
PHONE: 622-3770 / Fax 321-0067
ADDRESS: 224 Hazel Street, Hot Springs, AR 71901
SERVICES: Intake services; probation services; diversion; referrals; community service; restitution for victims; juvenile mentor program; intensive tracking and truancy; support group; legal assistance; court advocacy/escort; aftercare
HOURS: 8:30 AM – 4:30 PM. Monday – Friday
COMMENTS: Matters concerning minors 18 years of age who could be at risk of becoming involved with the juvenile justice system. Juveniles who are runaways, disobedient or truant from school are considered F.I.N.S. (Families in Need of Services).

LAW ENFORCEMENT AGENCIES

Arkansas State Police

109 Mid-America Blvd.
Hot Springs, AR 71913
Phone: 501-767-8550

Diamondhead Police Department

110 Independence Blvd.
Hot Springs, AR 71913
Phone: 501-262-1631

Garland County Sheriff's Office

525 Ouachita Avenue
Hot Springs, AR 71901
Phone: 501-622-3660

Hot Springs Police Department

641 Malvern Avenue
Hot Springs, AR 71901
Phone: 501-321-6786

Hot Springs Village Police Department

113 Calella Road
Hot Springs, AR 71909
Phone: 501-922-0011

**Justice Department of Federal
Bureau of Investigation**

324 Malvern Avenue
Hot Springs, AR 71901
Phone: 501-321-2544

Mountain Pine Police Department

P. O. Box 301

Mountain Pine, AR 71956

Phone: 501-760-1319

National Park Services

101 Reserve Street

Hot Springs, AR 71901

Phone 501-624-3124

Section X

MEDICAL SERVICES

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American Academy of Facial Plastic and Reconstructive Surgery

PHONE: 1-800-842-4546
SERVICES: Provides a referral service to physicians in Arkansas who provide volunteer plastic surgery for victims of domestic violence. Potential candidates are interviewed by phone. If the victim's application is approved, the doctor is faxed the application with the recommendation of the Academy.

American Cancer Society

PHONE: 1-800-227-2345
ADDRESS: P. O. Box 926, Hot Springs, AR 71902
SERVICE: Information and research regarding cancer.

American Heart Association

CONTACT: Tommy Nichols
PHONE: 1-888-922-3234 / 922-2800
ADDRESS: 101 Ponderosa Way, Hot Springs, AR 71909.
SERVICE: Information and research regarding heart disease.

Arkansas Rehabilitation Service, Department of Workforce Education, Vocational And Technical Education Division

CONTACT: Tim Milligan – Administrator
PHONE: 624-4411 / Fax 624-0019
ADDRESS: 105 Reserve Avenue, P. O. Box 1358, Hot Springs, AR 71902.
SERVICES: Comprehensive services essential to achieve medical, social, psychological and vocational rehabilitation. Medical consultation and supervision. Physical therapy, occupational therapy, speech therapy, Prosthesis and orthotic clinics. 72-bed hospital unit. Counseling, recreation, dormitory, supervision, psychological services, student affairs, placement, and chaplain services. Orientation, evaluation and employability skills services. Vocational training offered.
COST: Must be client of Arkansas Rehabilitation Services, private pay, Medicaid or other third party payment.
HOURS: 8:00 a.m. – 5:00 p.m. Monday – Friday.
COMMENTS: Comprehensive Rehabilitation Center is in operation 24 hours per day.

Charitable Christian Medical Clinic

CONTACT: Terri Campbell
PHONE: 318-1153 / FAX 623-4556
ADDRESS: 133 Arbor, Hot Springs, AR 71901
SERVICES: primary care needs; referral to other health care providers; some prescriptions filled (for individuals with no insurance).
HOURS: 8:30 a.m. – 3:00 p.m. Monday – Friday (office hours)
2nd and 4th Tuesdays, 6:00 – 8:30 p.m. (clinic hours)
COMMENTS: first come, first served – no appointments. Donations accepted.

Camp Quality

CONTACT: Shirley Sanders
PHONE: 767-6503
ADDRESS: 206 North Dana Drive, Hot Springs, AR 71913
SERVICE: One-week summer camps for children with cancer, a weekend family retreat in the fall.

DeSoto Nursing Associates – Village Companions (Hot Springs Village)

CONTACT: Ouida Wolfe
PHONE: 501-922-1724
ADDRESS: 9 Docientos Circle, Hot Springs, AR 71909

DeSoto Nursing Associates – Blood Pressure Clinic & Glucose Screening (HSV)

CONTACT: Rita Fordham
PHONE: 501-922-5839
ADDRESS: 5 Doblez Circle, Hot Springs, AR 71909
HOURS: Meets at 9:00 a.m. 3rd Wednesday of the month
COMMENTS: DNA loan closet

DeSoto Nursing Associates – Lifeline Personal Response System (H S V)

CONTACT: Jane Witherspoon
PHONE: 501-922-5887
ADDRESS: 10 Santistaban Way, Hot Springs, AR 71909

DeSoto Nursing Associates – Loan Closet (Hot Springs Village)

CONTACT: Ruth Freitag
PHONE: 501-922-2161
ADDRESS: 6 Fumadera Lane, Hot Springs, AR 71909
HOURS: Opens at 1:00 p.m. Monday – Friday

Diabetes Center

CONTACT: National Park Medical Center
PHONE: 620-2752
ADDRESS: 1900 Malvern Avenue, Hot Springs, AR 71901
SERVICE: Provides inpatient and outpatient instruction regarding diabetes self-management. Free finger stick blood sugars. The center also provides diabetes support groups hosted throughout the area.
HOURS: Monday through Friday – By Appointment

Disabled American Veterans (Hot Springs Village)

CONTACT: Bob Wilson
PHONE: 501-922-2531
ADDRESS: 34 Cullerendo Way, Hot Springs, AR 71909
HOURS: Meets 5:30 p.m. on the 2nd Monday of the month

Garland County Health Unit

CONTACT: Linda Grinnis
PHONE: 624-3394 / FAX 624-2706
ADDRESS: 1425 Malvern Avenue, Hot Springs, AR 71901
SERVICES: Environmental services; W.I.C. (Pregnant Women, Infant, Child); communicable diseases services; family planning; immunizations; Medicaid presumptive eligibility; in-home services (home health, home care, personal care, hospice care); targeted case management (individuals 60 +).
COST: \$5.00 record maintenance fee.
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday

Good Samaritan Health Care Center-Hot Springs Village

CONTACT: Barbara Kral, Activities Director
PHONE: 922-2000 or 623-8889
ADDRESS: 121 Cortez Road, Hot Springs, AR 71909

Home Health Care Services

Area Agency on Aging – 321-2811
Garland County Health Unit – 624-3394
Healthcare Care Network – 623-5656
Hospice Home Care – 321-4014
Kimberly Quality Care (Hot Springs Village) – 922-2796
Levi Hospital – 624-1281
National Park Medical Center Home Touch Healthcare – 321-0708 or 1-800-248-6177
St. Joseph’s Home Health Agency – 623-6022 or 922-5216 (Hot Springs Village),
623-9972 (TDD).
Superior Senior Care – 623-7767
Levi Hospital – 624-1281
National Park Medical Center – 321-1000
St. Joseph’s Regional Medical Center – 622-1000

Hot Springs AIDS Resource Center & Clinic

CONTACT: Mike Melancon, Program Director
PHONE: 623-5598
ADDRESS: 316 Oakcliff Street, Hot Springs, Arkansas 71901
SERVICE: Comprehensive Major Medical Clinic providing Lab, Medications and Physician Services for HIV and AIDS infected persons.
HOURS: Call for weekly schedule.
COMMENTS: Community Based, non-profit organization.

Hot Springs Village Breakfast Lions Club

CONTACT: Co-Chairman
PHONE: (501) 922-0744
ADDRESS: #4 Curso Place, Hot Springs, AR 71909
SERVICES: Screen pre-school children for vision defects in both Day Care facilities and Headstart Programs.
COST: None
HOURS: By Appointment

COMMENTS: Using special cameras five different eye abnormalities can be detected by volunteer optometrist. Over 1700 children in Garland County have benefited from this service.

Hot Springs Village Shrine Club

CONTACT: Hospital Chairman
PHONE: (501) 922-4466
ADDRESS: #8 Serra Lane, Hot Springs, AR 71909
SERVICES: Orthopaedic and Burn Hospital for children from birth till their 18th birthday.
COST: None
HOURS:
COMMENTS: Shriners Hospitals for Children are open to children regardless of race, religion or relationship to a Shriner.

Project A.I.R. (Asthma is Resolvable)

CONTACT: Ticia Cockrell, RN
PHONE: 622-2281 ext. 2281
ADDRESS: Medical Office Building, #1 Mercy Lane, Suite 504, Hot Springs, Arkansas 71913.
SERVICE: A free asthma education and resource program for children 0-18. Numerous services provided, such as written material, asthma equipment, assistance with obtaining medications and linkage with physicians.
COST: Services are free.
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday.

Quapaw House

CONTACT: Mickie Grisham, Exec. Dir., Jeff Smith, Asst. Dir.
PHONE: 767-4456 / Fax 767-4617
ADDRESS: 1812 Mountain Pine road, Hot Springs, AR 71913
SERVICES: Alcohol/drug treatment services (residential and out-patient) for men and women ages 14 and over.
COST: Based on ability to pay
HOURS: 8:00 a.m. to 4:30 p.m. Monday through Friday. 24 hours / 7 days for Client Information, Intake, and Referral.
COMMENTS: The residential program is open to all ambulatory individuals who have a problem with mind-altering chemicals and have a desire to receive help. The our-patient program is open to all ambulatory individuals who have a problem with alcohol and other drugs but who can continue to function in their present environment. Court referrals are welcome.

Adolescent Center – Owned and Operated by Quapaw House

CONTACT: Deborah G. Dunston
Betsy Butler, Program Coordinator
PHONE: 870-867-2266
ADDRESS: Mt. Ida, Arkansas
SERVICES: Alcohol and drug treatment for adolescents
Age 13-17

School Emergency Assistance Program

CONTACT: Tom O'Neal
PHONE: 624-3372 / Fax 620-7829
ADDRESS: 140 North Border Terrace, Hot Springs, AR 71901
SERVICE: Assures children's attendance in school through emergency programs, which include clothing, medical, school supplies, head lice medication and glasses
HOURS: 8:00 a.m. to 4:00 p.m. Monday – Friday.
COMMENTS: Referrals can be made from counselors, principals, parents, or other county or state agencies.

St. Joseph's Medical Nutritional Therapy

CONTACT: Cindy Turner
PHONE: 622-1993
ADDRESS: Mercy Heart Center, 300 Werner Street, Hot Springs, AR 71913
SERVICES: Offers nutritional counseling and goal tracking on an individual basis as prescribed by the patient's physician
HOURS: Please call for an appointment.

St. Joseph's Mercy "Light Weights"

CONTACT: Cindy Turner
PHONE: 622-1993
ADDRESS: Mercy Heart Center, 300 Werner Street, Hot Springs, AR 71913
SERVICES: Weight Control Program.
HOURS: Please call for schedule

Levi Hospital Hospice Program

CONTACT: Lara Hudson, Volunteer Coordinator
PHONE: 624-1281 / 1-800-264-5384
ADDRESS: 300 Prospect Avenue, Hot Springs, AR 71901
SERVICES: Inpatient / Outpatient arthritis treatment, hospice, home-health, osteoporosis clinic, adult psychiatric treatment.

National Park Medical Center Nutrition Clinic

CONTACT: Nutritionist
PHONE: 620-1377
ADDRESS: 1910 Malvern Avenue, Hot Springs, AR 71901
SERVICES: Offers nutritional counseling on an individual outpatient basis. Services include teaching and monitoring nutritional programs that effect an individual's health. Types of counseling include diet for diabetes, elevated cholesterol, heart disease, weight reduction or gain, gastrointestinal disorder and any other that your physician might indicate.

Stroke Rehabilitation Unit – St. Joseph's Hospital

CONTACT: Joan Jones
PHONE: 622-4623 / FAX 622-2058
ADDRESS: 300 Werner, Hot Springs, AR 71913

SERVICE: Objectives are to help stroke patients achieve maximum level of independence and to educate patients and family members to deal with the effects of a stroke.

HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday

COMMENTS: Each patient receives approximately 3 ½ to 4 hours of therapy daily. Call for screening or have your doctor call.

Veterans Affairs Home-Based Primary Care

CONTACT: Tom McClure

PHONE: 624-0700 / FAX 624-2705

ADDRESS: 1401 Malvern, Room 152, Hot Springs, AR 71901

SERVICES: Home visits made by nurse, dietician, occupational therapist and social worker for primary care to homebound veterans; medical supervision provided by Little Rock physician serving as consultant; assistance in obtaining medical supplies, equipment, prosthesis and medication.

COST: Covered by military benefits

HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday

COMMENTS: Should be a care provider in home; referrals primarily from VA Hospital; veteran should live within a 30 mile radius of Hot Springs.

Section XI

MENTAL HEALTH AND COUNSELING SERVICES

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Arkansas Department of Community Punishment

CONTACT: Richard Longinotti
PHONE: 624-3347 / Fax 624-5057
ADDRESS: 115 Market Street, Suite 200, Hot Springs, AR 71901.
SERVICES: Referrals to other agencies, counseling for DCP clients
HOURS: 8:00 a.m. to 4:30 p.m. Monday – Friday
COMMENTS: Spouses/partners and families of DCP clients are assisted.

Arkansas Rehabilitation Services

CONTACT: Barbara Lewis
PHONE: 623-4479 / Fax 623-1217
ADDRESS: 628 Malvern Avenue, Hot Springs, AR 71901
SERVICES: Rehabilitation services to disabled persons which may include counseling, evaluation services, job placement assistance, vocational training, physical and mental restoration, independent living, support employment services and transition services
HOURS: 8:00 a.m. to 4:30 p.m. Monday – Friday
COMMENTS: Must have a disability

**Arkansas Rehabilitation Services – Department of Workforce Education,
Vocational and Technical Education Division**

CONTACT: Tim Milligan – Administrator
PHONE: 624-4411 / Fax 624-0019
ADDRESS: 105 Reserve Avenue, P. O. Box 1358, Hot springs, AR 71902
SERVICES: Comprehensive services essential to achieve medical, social, psychological and vocational rehabilitation. Medical consultation and supervision. Physical therapy, occupational therapy, speech therapy, prosthesis and orthotic clinics. 72-bed hospital unit. Counseling, recreation, dormitory, supervision, psychological services, student affairs, placement, and chaplain services. Orientation, evaluation and employability skills services. Vocational training offered.
COST: Must be a client of Arkansas Rehabilitation Services, private pay, Medicaid or other third party payment.
HOURS: 8:00 a.m. – 5:00 p.m. Monday – Friday. Comprehensive Rehabilitation Center in operation 24 hours per day.

Beverly Health and Rehabilitation

PHONE: 624-7149
ADDRESS: 552 Golf Links Road, Hot Springs, AR 71901
SERVICE: Alzheimer’s care unit with an alternative in residential healthcare for residents with Alzheimer’s disease or similar conditions that produce a decline in the ability to think, remember, and reason, severe enough to interfere with everyday life.

Co-Dependents Anonymous

CONTACT: N/A
PHONE: 501-624-1691
ADDRESS: NPMC, 1910 Malvern Ave., Hot Springs, AR 71901
SERVICES: A fellowship of those with an inability to maintain functional relationships; 12 step recovery program where each shares experiences, strengths and hope.
HOURS: Monday night 7:00 p.m. in the Quapaw Room at NPMC – call to confirm schedule.
COMMENTS: We have all learned to survive life, but in Co-Dependents Anonymous we are learning to live life.

Community Counseling Services, Inc.

CONTACT: James Vasilos (Treatment)
Susan Singleton (Education)
PHONE: 624-7111 or 623-3244 / Fax 620-5203
ADDRESS: 505 West Grand Avenue, Hot Springs, Arkansas 71901
101 Whittington Avenue, Hot Springs, Arkansas 71902
700 South Street, Hot springs, Arkansas 71909
SERVICES: Outpatient and group therapy, children and family services, emergency services, day treatment, psychiatric and psychological services, pre-care and aftercare, referral services, case management, community education, consultation services, speech and language development, school-based counseling.
COST: Fees for services are based on a sliding scale. Medicaid, Medicare, and third party insurance accepted.
HOURS: Phones answered 24 hours / 7 days a week. Call for appointment.
COMMENTS: Free counseling and education at Charitable Clinic.

Jail Ministries, Inc.

CONTACT: Chaplain Ed Losey
Carrie Mathis
PHONE: 321-1899 or 622-3684 / Fax 321-9025
ADDRESS: 223 Hazel Street, Hot Springs, Arkansas 71901
SERVICES: Spiritual help and counseling for inmates, releases, and their families and friends; spiritual counseling for sheriff's department personnel; information and referral; assistance for victims of crimes.

Levi Psychiatric Services

CONTACT: Peggy Orrell
PHONE: 622-3520 / FAX 622-3350
ADDRESS: 300 Prospect Ave., Hot Springs, AR 71901
SERVICES: Inpatient, partial hospitalization and outpatient psychiatric services for those needing psychiatric help with depression, obsessive compulsive disorder, alcohol/drug related problems, sexual trauma, severe grief or loss issues, anxiety and other related problems.
COST: Based on individual case and medical insurance

HOURS: 24 hours, 7 days a week
COMMENTS: Free evaluations and assessments 24 hours a day

Personal Counseling Center

CONTACT: Patricia Johnson
PHONE: 525-2700
ADDRESS: 201-B Buena Vista, Hot Springs, AR 71913
SERVICE: Individual and family counseling workshops. Psychological testing.
COST: Accept Medicare, Medicaid and private insurance.
COMMENTS: All therapist are licensed by the state of Arkansas

Program Pathways Psychiatric

CONTACT: Chip Kunkle, National Park Medical Center
PHONE: 620-1150 / FAX 321-6088
ADDRESS: 1910 Malvern Avenue, Hot Springs, AR 71901
SERVICES: Inpatient and outpatient psychiatric services for individuals aged 18 and over
COST: Based on ability to pay
HOURS: 24 hours, 7 days a week
COMMENTS: Free initial evaluation to determine need for treatment

Senior Horizons

CONTACT: St. Joseph's Hospital
PHONE: 622-12-91
ADDRESS: 300 Werner (P.O. Box 29001) Hot Springs, AR 71903
SERVICES: This geriatric psychiatric program treats adults over age 55 with mental conditions such as depression, confusion, disorientation and agitation. Individualized treatment includes comprehensive discharge planning by a multidisciplinary treatment team.
COST: Assessments are free and provided by trained professionals.

Small Group Work Therapy Inc.

CONTACT: Wanda Raper
PHONE: 623-3477
ADDRESS: 311 Whittington Ave., Hot Springs, AR 71901
SERVICES: Housing and psychiatric services for adults with a serious mental illness.
COST: Works on a sliding scale fee basis. Accepts Medicare, Medicaid and private insurance.

Stepping Stone Behavioral Clinic

CONTACT: Tanda Ryder or call for individual service provider
PHONE: 321-1779 / FAX 321-9078
ADDRESS: 221 McAuley Court, Hot Springs, AR 71913
SERVICES: Psychological counseling and testing; medical management; psychiatric consultation; educational services; education interlinking

COST: Insurance; Medicaid; individual case
HOURS: 8:00 .am. – 5:00 p.m. Monday – Friday

Teen Challenge of Arkansas

CONTACT: Tim Culbreth
PHONE: 624-2446 / Fax 624-1773
ADDRESS: P. O. Box 8177, Hot Springs, AR 71901
SERVICES: Christian discipleship program for individuals with life controlling problems, including but not limited to drugs and alcohol.
COST: \$65.00 and blood work.
HOURS: 24 hours per day.
COMMENTS: This is a fourteen - month program. Support groups for victims of sexual abuse also offered.

The Haven (Adult Day Healthcare Center)

CONTACT: Levi Hospital
PHONE: 922-4329
ADDRESS: Hot Springs Village
SERVICE: Provides healthcare and respite services to benefit adults and their caregivers who are unable to be left at home unattended.
Enrollment is open to adults with physical, cognitive impairments, socialization or psychological needs.
HOURS: 8:00 a.m. – 4:30 p.m. Monday-Friday

Webb Community Center

CONTACT: Elaine Jones and Charles Smith
PHONE: 623-7491 / Fax 624-7814
Web site: webb@hsnp.com
ADDRESS: 433 Pleasant Street, P. O. Box 312, Hot springs, AR 71902
SERVICES: Alcohol and drug abuse, children and youth services, civic and volunteer groups, support groups, women’s services, resource information and referrals
HOURS: 9:00 a.m. – 5:00 p.m. Monday – Friday
COMMENTS: Provide resource information and referral.

Section XII

SELF –HELP AND SUPPORT GROUPS

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Alano Club

CONTACT: Phyllis Johnson or Bill Hendrix
PHONE: 624-9802
ADDRESS: 118 Plateau, Hot Springs, Arkansas 71901
SERVICES: Meetings, support groups and socials for alcoholics (AA), families of alcoholics (Alanon), Gamblers Anonymous (GA), and Narcotics Anonymous (NA).
COST: There is no charge for the meetings; however a \$15.00 per month membership fee is charged to those wanting to actively participate in club activities.
HOURS: Call for time of meetings. Office hours are 8:00 a.m. – 10:00 p.m. Monday through Friday.

Arkansas Coalition Against Domestic Violence

CONTACT: Kerri Bangert
PHONE: 870-942-4957 or 501-812-0571 / Fax 501-812-0578
ADDRESS: #1 Sheriff's Lane, Suite C, North Little Rock, AR 72114
SERVICES: Provides training, support, public information, education and advocacy for victims of personal and institutional violence.
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday.

The Caring Place

CONTACT: Levi Hospital – Adult Respite Program
PHONE: 624-8797
ADDRESS: 300 Prospect Ave., Hot Springs, AR 71901
SERVICE: An adult respite program for older adults with Alzheimer's disease and other related disorders.
HOURS: 10:00 a.m. – 2:00 p.m. on Mondays, Wednesdays and Thursdays.

Grief Recovery

CONTACT: Diane Tillotson
PHONE: 525-0055 / FAX 525-0020
ADDRESS: 155 Section Line Road, Hot Springs, AR 71913
SERVICES: Caruth-Hale Funeral Home offers an 8-week program for those who have experienced the loss of a friend or loved one.
COST: \$12.00 for the book
HOURS: Call for program times
COMMENTS: Those wanting to attend must pre-register.

Lupus Foundation of America

CONTACT: Jamesetta Smith
PHONE: 525-9380 / FAX 525-9380
ADDRESS: 220 Mockingbird, Hot Springs, AR 71913

SERVICES: This non-profit organization provides support and education to patients and their families. It also increases public awareness and raises research money for the cause and cure of this disease.
COST: Meetings are free to the public.
HOURS: Meeting held at Levi Hospital at 6:30 p.m. the third Tuesday of every month.
COMMENTS: There is a \$15.00 membership fee for singles, \$20.00 for families.

Mothers Against Drunk Drivers (MADD)

CONTACT: Barbara Stillings, Board President
PHONE: 321-2850
ADDRESS: P. O. Box 1428, Hot Springs, AR 71902
SERVICE: Work with victims of DWI accidents.

Multiple Sclerosis Support Group

CONTACT: Jennifer Hurst
PHONE: 624-2984 / 1-800-482-5945
ADDRESS: 1100 North University, Suite 255, Little Rock, AR 72207
SERVICE:
COST:
HOURS: Meets 7:00 p.m. the 3rd Tuesday of each month at Westminster Presbyterian Church.

Narcotics Anonymous

CONTACT: Call for assistance
Men – Roger or Larry
Women – Celia or Angie
PHONE: 321-8700
ADDRESS: 335 Valley Street, Hot Springs, AR 71901
SERVICES: Recovering addicts meet regularly to help each other stay clean in a support group.
HOURS: Call for meeting times.
COMMENTS: Fellowship of men and women for whom drugs have become a major problem and who have a desire to stop using them.

National Association of Mental Illness of Arkansas

CONTACT: Ruth Nichols or in HSV Floyd Bahr
PHONE: 623-5576 or in HSV 922-4356
ADDRESS: 103 Dottie St., Hot Springs, AR 71901 or for HSV #1 Lopez Way, Hot Springs, AR 71909
SERVICES: Support group for families and friends of those with a mental illness.
HOURS: Meetings are last Monday of each month at the Western Sizzlin' Steakhouse, 1206 Albert Pike.

Ouachita Children's Center

CONTACT: Debbie Bryant
PHONE: 623-6591 / Fax 623-4226
ADDRESS: 339 Charteroak Street, Hot Springs, AR 71901

SERVICES: Emergency shelter and treatment for youth 8-18 years of age. Adolescent drug abuse prevention information, case management and follow-up services, information and referral for individual and family therapy, respite care, and parent support groups are offered.

COST: Contract payment with C.D.F.S. and D.Y.S. donations accepted.

HOURS: 8:00 a.m. – 5:00 p.m. Monday through Friday; 24 hour shelter.

COMMENTS: Emergency youth shelter and outreach to children ages 8-17 for dependent neglected children and families. OCC's goal is to return the youth to his/her community and family. In those cases where the young person cannot return home, appropriate placement is sought.

Parents of Murdered Children (and Other Homicide Survivors)

CONTACT: Gordon Yates

PHONE: 520-2305 / FAX 520-5077

ADDRESS: 2892 Amity, Hot Springs, AR 71913

SERVICE: Support group for parents and families of murdered victims and other homicides; court advocacy / escort services provided

HOURS: Local meetings are the third Saturday of each month at First Baptist Church, 2350 Central Avenue, 7:00 – 8:30 p.m.

Parkinson's Support Group

CONTACT:

PHONE: 318-1690

ADDRESS: 300 Werner St., Hot Springs, AR 71913

SERVICES: An official support group of the American Parkinson Disease Association

HOURS: Meeting held the third Thursday of the month, Mercy Room, St. Joseph's Regional health Center, 10:45 a.m. – 1:00 p.m.

COMMENTS: Speakers will address a variety of issues.

Spa Area Independent Living Services, Inc. (S.A.I.L.S)

CONTACT: Brenda Stinebuck

PHONE: 624-7710 / FAX 624-5710

ADDRESS: 101 Archwood Street, Hot Springs, AR 71901

SERVICES: Independent living skills training for people with disabilities; peer counseling; support groups; information and referral; ADA information and training and educational classes.

HOURS: 8:00 a.m. – 5:00 p.m. Monday – Friday

COMMENTS: Counties served: Garland, Clark Hot Spring, Montgomery, Pike and Saline.

Stroke Support Group

CONTACT: National Park Medical Center
PHONE: 620-1167
ADDRESS: 1910 Malvern Avenue, Hot Springs, AR 71901
SERVICES: This group is offered for stroke survivors, family members and caregivers. Education and support are offered to all participants.
HOURS: Meets in the Ozark Room at National Park Medical Center from 2:00 – 3:00 p.m. every other week.

Teen Challenge of Arkansas

CONTACT: Tim Culbreth
PHONE: 624-2446 / Fax 624-1773
ADDRESS: P. O. Box 8177, Hot Springs, AR 71901
SERVICES: Christian discipleship program for individuals with life controlling problems, including but not limited to drugs and alcohol
COST: \$65.00 and blood work
HOURS: 24 hours per day, 7 days a week.
COMMENTS: This is a fourteen-month program. Support groups for victims of sexual abuse also offered.

Webb Community Center

CONTACT: Elaine Jones and Charles Smith
PHONE: 623-7491 / Fax 624-7814
Web site: webb@hsnp.com
ADDRESS: 433 Pleasant Street, P. O. Box 312, Hot Springs, Arkansas 71902
SERVICE: alcohol and drug abuse, children and youth services, civic and volunteer groups, support groups, women's services, resource information and referrals
HOURS: 9:00 AM – 5:00 PM Monday – Friday
COMMENTS: Provide resource information and referral.

Section XIII

SENIOR SERVICES

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AARP Community Service Employment Program

CONTACT: Steve Boone
PHONE: 321-1800 / FAX 321-9788
ADDRESS: 835 Central, Suite 100, Hot Springs, AR 71901-5192
SERVICES: Work training program for seniors with income guidelines.
HOURS: 8:00 a.m. – 4:00 p.m. Monday – Friday
COMMENTS: Eligibility for individuals 55 or older

Adult Protective Services Aging and Adult Services

CONTACT: Mike Hurst
PHONE: 321-2583 / FAX 623-2645
ADDRESS: Abuse calls must be made to 1-800-482-8049 (24 hour)
115 Market Street, Hot Springs, AR 71901
SERVICES: Investigations of abuse, neglect and exploitation of adults (18+) who are unable to understand they are in imminent risk of death or serious bodily injury
HOURS: 8:00 a.m. – 4:30 p.m.

Garland County Council on Aging, Inc.

CONTACT: Betty Funk, President
PHONE: 623-9422
ADDRESS: 522 West Maurice, Hot Springs, AR 71901
SERVICE: Provide care for elderly in community and surrounding areas.

Senior Specialist

CONTACT: Tim Herr
PHONE: 321-2811 / FAX 321-2650
ADDRESS: 905 West Grand Ave., Hot Springs, AR 71913
SERVICES: In home services, personal care, respite care, case management, advocacy, ombudsman, chore services, information and referral, title V / State Older Worker Program.
COST: Variable – Non-Medicaid – Over 60 years of age; In Home Personal Care – Medicaid Only – No Age Limit: Elderchoice Services.
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday
COMMENTS: No skilled care is provided

Arkansas Senior Olympics

CONTACT: Gail Ezelle
PHONE: 321-1441 / FAX 321-4961
ADDRESS: 620 Central Ave., Suite 2-E, Hot Springs, AR 71913
SERVICES: Recreational and athletic activities for 50+ seniors; seminars and workshops for sports events.
COST: Based on events/programs
HOURS: 9:00 a.m. – 4:00 p.m. Monday – Friday

Deaf and Hearing Impaired Office

CONTACT: Sharon Lloyd
PHONE: 623-4479 / fax 623-1217 / TDD 623-9681

ADDRESS: 628 Malvern Ave., Hot Springs, AR 71901
SERVICES: Information, referral, in-service training to professional groups,
presentation to community groups, sign language classes, hearing
evaluations, adaptive equipment and amplification
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday.

Garland County Nursing Homes / Assisted Living Facilities

Beverly Health Care – Park Avenue

1401 Park Avenue, Hot Springs, AR 71901
Phone: 623-3781

Beverly Health & Rehabilitation – Golf Links

552 Golf Links, Hot Springs, AR 71901
Phone: 624-7149

Countryside Manor

154 Hamilton Dairy Rd., Hot Springs, AR 71909
Phone: 623-0600

Garland Nursing & Rehab Center

610 Carpenter Dam Rd. Hot Springs, AR 71901
Phone: 262-2571

Good Samaritan Campus

121 Cortez, Hot Springs, AR 71909 (Hot Springs Village)
Phone: 922-2000

Lakewood Convalescent Home

1174 Carpenter Dam Rd., Hot Springs, AR 71901
Phone: 262-1920

Quality Care Nursing Center

351 Woodfin, Hot Springs, AR 71901
Phone: 624-5238

Quapaw Healthcare, Inc.

138 Brighton Terrace, Hot Springs, AR 71913
Phone: 525-7140

Rosewood Manor

1316 Park, Hot Springs, AR 71901
Phone: 624-2516

The Pines Nursing & Rehab Center

524 Carpenter Dam Rd., Hot Springs, AR 71901
Phone: 262-4124

Garland County Veterans Service Office

CONTACT:

PHONE: 622-3795

ADDRESS: Garland County Courthouse, Room 405, Hot Springs, AR 71901

SERVICES: Administrative support and liaison between all of Garland County's veterans, their dependents, widows and/or orphaned children; most support is between the claimants and the Veterans Administration, but service is given administratively for any service between claimants and local, state or federal agencies whenever possible.

HOURS: 8:00 a.m. – 4:00 p.m. Monday, Tuesday, Thursday, Friday; and
8:00 a.m. – 12:00 p.m. Wednesday.

Hot Spring Senior Center

CONTACT: Diane Harry

PHONE: 624-0838 / FAX 624-3308

ADDRESS: 210 Woodbine, Hot Springs, AR 71901

SERVICES: The Center is dedicated to good health, nutrition, socialization, and community awareness for people age 60+

COST: Donations encouraged

HOURS: 7:30 a.m. – 4:00 p.m. Monday – Friday

Human Services, Department of Aging & Adult Services Elder-Choices

CONTACT: Paula Cate

PHONE: 321-2583 / FAX 623-2645

ADDRESS: 115 Market St., Hot Springs, AR 71901

SERVICES: Adult day care, adult day health care, chore, homemaker; home delivered meals, adult foster care, Personal Emergency Response System, respite.

HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday

COMMENTS: Eligibility requirements: 65 years or older, Arkansas resident, gross monthly income and \$1,500 or less, countable resources \$2,000 (single) or \$3,000 (couple) or less. In addition to meeting the financial eligibility requirements, applications for Elder Choices must also meet nursing home admission criteria for intermediate level of care. The client must have a medical need for two or more of the Elder Choices services to become eligible for this program.

McAuley Center

CONTACT: Gladys Byrum

PHONE: 984-5594 / FAX 984-5875

ADDRESS: 5010 North Hwy. 7, Hot Springs, AR 71909 (Hot Springs Village)

SERVICES: Home-delivered meal service, congregate meals program, activities and classes, transportation, socialization, and referral services.

COST: Donations Encouraged

HOURS: 8:00 a.m. – 4:30 p. m. Monday – Friday

Quapaw Community Center

CONTACT: Manager of Operations
PHONE: 623-9922 / Fax 623-1910
ADDRESS: 500 Quapaw Ave., Hot Springs, AR 71901
SERVICES: Swimming Pool, Exercise Room, Gym, Exercise Classes
Computer Classes, Dance Lessons, Spa Room, Health &
Recreation Center
COST: Various Memberships from \$100.00 to \$280.00 per year
HOURS: Monday through Friday 7 AM to 8 PM and Saturday 10 AM to 1
PM.
COMMENTS: Quapaw Community Center is a Health & Recreation Center used
mostly by seniors, adults and families.

Retired Senior Volunteer Program – RSVP

CONTACT: Norma McLain
PHONE: 623-6830
ADDRESS: 126 Oriole St., Hot Springs, AR 71901
SERVICES: A national volunteer program enabling people of retirement age to
engage in useful and creative volunteer work. The program enables
seniors to remain actively involved and offer their talents and
abilities in service to their community.
HOURS: 8:30 a.m. – 5:00 p.m. Monday – Friday
COMMENTS: age 60 and older

Senior Companion Program

CONTACT: Sherry Shivley or Gloria Uldrich
PHONE: 623-4092 / FAX 623-9502
ADDRESS: 126 Oriole, Hot Spring, AR 71901
SERVICES: Designed as an alternative to nursing home care; serves two
segments of the aging population: low income elderly person who
works as the companion and the frail and the elderly homebound
client who is the recipient. Companion serves up to 4 hours a day
with 2 or more clients and may provide meal preparation, bathing,
grooming, and other types of assistance for daily living, and respite
service for the primary caregiver.
HOURS: 8:00 a.m. – 4:00 p.m. Monday – Friday
COMMENTS: Companion must be age 60 or older and meet the low-income
financial requirements; no requirements of client except need of
service; no charges. Benefits for companion include stipend, on-
duty insurance, annual physical exam, continued training. Stipend
is tax-free and does not affect eligibility for other programs such as
food stamps.

Service Corps of Retired Executives – SCORE

CONTACT: Lawrence Levi, Chairman
PHONE: 321-1700
ADDRESS: Grand & Ouachita (in the Chamber of Commerce Bldg.)
Hot Springs, Arkansas
SERVICES: Counselors to America's small businesses.

Shepherd's Center

CONTACT: Sally Smith
PHONE: 525-9001
ADDRESS: 3918 Central Avenue, Hot Springs, AR 71913
SERVICES: Three Adventures in Learning sessions per year on Wednesdays;
for adults age 55+ and New Horizons Band. Handyman service
available to seniors 55 or older.
HOURS: 9:00 a.m. – 12:00 p.m. Monday – Friday

Section XIV

Services for the Physically Challenge

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Abilities Unlimited of Hot Springs

CONTACT: Steve Hopper
PHONE: 767-8400 / Fax 767-8499
ADDRESS: 530 Mountain Pine Road (P. O. Box 3420), Hot Springs, Arkansas 71914.
SERVICES: vocational training and job placement services for persons with disabilities.
HOURS: 7:30 a.m. – 4:00 p.m. Monday – Friday
COMMENTS: Referral by rehabilitation services, developmental disabilities services, local school districts, Hot Springs Rehabilitation Center.

Arkansas Rehabilitation Services

CONTACT: Barbara Lewis
PHONE: 623-4497 / Fax 623-1217
ADDRESS: 628 Malvern Avenue, Hot Springs, AR 71901
SERVICE: Rehabilitation services to disabled persons, that may include counseling, evaluation services, job placement assistance, vocational training, physical and mental restoration, independent living, support employment services and transition services
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday.
COMMENTS: Must have a disability.

Arkansas Rehabilitation Services, Department of Workforce Education, Vocational and Technical Education Division

CONTACT: Tim Milligan – Administrator
PHONE: 624-4411 / Fax 624-0019
ADDRESS: 105 Reserve Avenue, P. O. Box 1358, Hot Springs, AR 71902
SERVICES: Comprehensive services essential to achieve medical, social, psychological and vocational rehabilitation. Provide Medical consultation and supervision, Physical therapy, Occupational Therapy, Speech Therapy. Prosthesis and orthotic clinics are available in this 72- bed hospital unit. Counseling, recreation, dormitory, supervision, psychological services, student affairs, placement, and chaplain services are available on site. Orientation, evaluation and employability skills services and vocational training are offered.
COST: Must be client of Arkansas Rehabilitation services, private pay, Medicaid or other third party payment.
HOURS: 8:00 a.m. – 5:00 p.m. Monday through Friday. Comprehensive Rehabilitation Center in operation 24 hours per day.

Arkansas Spinal Cord Commission

CONTACT: Betti Tapp
PHONE: 623-4479 / FAX 623-1217
ADDRESS: 628 Malvern Avenue, Hot Springs, AR 71901
SERVICES: Direct services – counseling, advocacy, referral information and resource identification. Purchased services equipment, equipment repair, home modifications, summer camp for children

COST: based upon income
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday
COMMENTS: To be medically eligible for service a person (any age) must have spinal cord involvement and meet a minimum of three of the following characteristics: paralysis, sensory loss, loss of normal bowel control, loss of normal bladder control.

Arkansas Vocational Rehabilitation for the Blind & Visually Impaired

CONTACT: Mary Douglas, Lyndel Lybarger or Mary Sloan
PHONE: 1-800-960-9270, or 501-682-0324
ADDRESS: P. O. Box 3237, Little Rock, Arkansas 72203-3237
SERVICES: Independent living aids (magnifiers, large print, etc) for the blind and visually impaired. Vocational Rehabilitation, job training, college training, job development, job placement, and supported employment, and visual medical treatments (laser and cataract surgery).
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday.
COMMENTS: Eligibility requirements: 55 years or older with best corrected visual acuity (with glasses on) of 20/50 or less or 20 degrees or less of visual field, and motivation to train for work and/or search for a job and work.

Deaf and Hearing Impaired

CONTACT: Sharon Lloyd
PHONE: 623-4479 / Fax 623-1217 / TDD 623-9681
ADDRESS: 628 Malvern Ave., Hot Springs, AR 71901
SERVICES: Information, referral, in-service training to professional groups, presentation to community groups, sign language classes, hearing evaluations, adaptive equipment and amplification
HOURS: 8:00 a.m. – 4:30 p.m. Monday – Friday.

Driver Rehabilitation Program

CONTACT: Ervin Kulbeth
PHONE: 321-2020 / Fax 624-0019
ADDRESS: 105 Reserve, Hot Springs, AR 71901
SERVICES: Program consists of clinical evaluation, driving evaluation, recommendations for vehicle modifications: includes both classroom and on-the-road activities.
HOURS: Call for times
COMMENTS: This program is designed for anyone of driving age. Interpreters for non-English speaking students or the hearing impaired are available.

First Step

CONTACT: Pam Bland
PHONE: 624-6468 / Fax 624-1075
ADDRESS: 407 Carson Street, P. O. Box 440, Hot Springs, AR 71914-1075
SERVICES: early intervention, pre-school and school age program, adult program, supervised living, supported employment,

maintenance/monitoring, speech, physical and occupational therapy, case management, personal care, family support.
COST: contingent on funding sources.
HOURS: 8:00 a.m. – 3:00 p.m. Monday – Friday.
COMMENTS: First Step serves people with mental and physical disabilities. Some have cerebral palsy, autism, epilepsy, developmental disabilities, Down syndrome, and other mental and physical disabilities.

Hot Springs Village Shrine Club

CONTACT: Hospital Chairman
PHONE: (501) 922-4466
ADDRESS: #8 Serra Lane, Hot Springs, AR 71909
SERVICES: Orthopaedic and Burn Hospital for children from birth till their 18th birthday.
COST: None
HOURS:
COMMENTS: Shriners Hospitals for Children are open to children regardless of race, religion or relationship to a Shriner.

Spa Area Independent Living Services (SAILS)

CONTACT: Brenda Stine buck
PHONE: 624-7710 / Fax 624-5710
ADDRESS: 101 Archwood Street, Hot Springs, Arkansas 71901
SERVICES: Independent living skills training for people with disabilities, peer counseling, support groups, information and referral, ADA information and training and educational classes.
HOURS: 8:00 a.m. – 5:00 p.m. Monday – Friday.
COMMENTS: counties served: Garland, Clark, Hot Spring, Montgomery, Pike and Saline.

Section XV

Transportation

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Checker Cab Service

CONTACT: Dispatcher
PHONE: 623-2525
ADDRESS: 121 Printers Place, Hot Springs, AR 71913
SERVICES: Taxi cab service
COST: Based on destination
HOURS: 24 hours / 7 days a week

Driver Rehabilitation Program

CONTACT: Ervin Kulbeth
PHONE: 624-4411, ext.205 / FAX 624-0019
ADDRESS: 105 Reserve, Hot Springs, AR 71901
SERVICES: Program consists of clinical evaluation, driving evaluation, recommendations for vehicle modifications; includes both classroom and on-the-road activities.
HOURS: Call for times
COMMENTS: this program is designed for anyone of driving age. Interpreters for non-English speaking students or the hearing impaired are available.

Hot Springs Intracity Transit

CONTACT: Tom Lucek
PHONE: 321-2020 / FAX 321-0882
ADDRESS: 100 Broadway Terrace, Hot Springs, AR 71901
SERVICES: Public transportation system; fixed route
COST: \$1.00 per ride
HOURS: Call for bus schedule
COMMENTS: All buses are wheelchair adaptable

Para-Transit System

CONTACT: Joe or Noel
PHONE: 321-0008 / FAX 321-0882
ADDRESS: 100 Broadway Terrace, Hot Springs, AR 71901
SERVICES: Door-to-door bus system for approved individuals who have a physical and/or mental disability making them unable to ride public transportation
COST: \$2.00 per ride
HOURS: Call 2 days in advance for service
COMMENTS: Must have doctor's statement about conditions to be pre-approved.