

The mission of the Sanitation Department is to:

- ❖ Provide the highest quality waste collection, transportation, processing, disposal and related services to both public and private customers within the corporate limits of the City of Hot Springs;
- ❖ Assure compliance with state and federal law requirements regarding solid waste collection, transportation and disposal;
- ❖ Cooperate with other local, county and state organizations to promote opportunities that have a positive impact on the beautification of the City;
- ❖ Develop and maintain programs that increase the landfill diversion rate through recycling, re-use and compost activities;
- ❖ Develop, recommend and enforce ordinances pertaining to the collection, transportation and disposal of solid waste in a manner that would protect public health and the environment;
- ❖ Develop and maintain programs that beautify the city in regards to cleanliness and litter abatement;
- ❖ Develop and implement major clean up events by providing free disposal services to promote neighborhood beautification;
- ❖ Maintain the operations of a Recycling Center to provide a free 24 hour drop off collection center and free curbside collection program;
- ❖ Maintain a high level of services in regards to waste collection and litter abatement to promote a clean and vibrant appearance of the historic downtown area;
- ❖ Collaborate with other departments in efforts to provide additional or improved services to the citizens;
- ❖ Maintain outstanding customer service by exceeding the customers' expectations at all times;
- ❖ Strive to be a good neighbor to adjacent property owners while providing the highest level of professional services.